

Duncan-Sanford, Judy A

From: Carrillo, Evelyn Y on behalf of sdu_Provider Services Help
Sent: Thursday, April 02, 2020 9:02 AM
Subject: Optum San Diego Public Sector Fee For Service Medi-Cal and TERM Networks: Electronic CANS & PSC Resources & CWS Treatment Plan Documentation Update
Attachments: 10 2018 PSC - Parent_Interactive_32020.pdf; 10 2018 PSC - Youth_Interactive_32020.pdf; CANS San Diego FINAL_061818_Interactive.pdf; PSC-Parent (SP)_6.2018_Interactive.pdf; PSC-Youth (SP)_6.2018_Interactive.pdf

Dear Provider:

As a follow up to our communication regarding telephone and telehealth services approval in response to the COVID-19 emergency, we have received some inquiries and would like to provide clarification on CANS and PSC submission and CWS treatment plan documentation.

CANS and PSC Treatment Outcome Tools (FFS Medi-Cal and TERM Providers)

Electronic versions of the CANS and PSC forms are available to assist with forms completion via telehealth. The UCSD research team recently converted all of the PSC forms to interactive so that therapist can assist parents with completing form via telehealth; attached are the English and Spanish versions of the PSC and the English version of the CANS.

CWS Treatment Plan Documentation (TERM Providers)

CWS has approved electronic signatures on the CWS treatment plan form in concert with our telemental health directive. In addition, CWS has also approved providers obtaining verbal consent with detailed documentation when they are not able to obtain wet or electronic signatures.

Thank you,

Provider Services Staff

Provider Services Team / Optum San Diego
Optum San Diego Public Sector

Due to COVID-19 all correspondence
should be sent through fax or email

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For local information and daily updates on COVID-19, please visit www.coronavirus-sd.com. To receive updates via text, send **COSD COVID19** to **468-311**.



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