County of San Diego Behavioral Health Services

California Advancing and Innovating Medi-Cal (CalAIM) -Behavioral Health Payment Reform Overview

Behavioral Health Payment Reform - Updates



For more provider information go to the Optum San Diego website: <u>Payment Reform section</u> (click link)

Update	Date of Update	Status
Phase 1: Opioid Treatment Program Rates	9/1/23	Implemented mid-July 2023
Phase 2: Substance Use Residential Rates	11/1/23	Implemented 11/1/23
Phase 2: Mental Health Residential & Crisis Residential Rates	11/21/23	Shifted to 1/1/24 implementation
Added several additional rates to Phase 2 SUD Residential programs	11/21/23	Implemented 11/1/23
Phase 3: (Update) Crisis Stabilization and Day Treatment programs	11/21/23	Shifted Phase 3 from 12/1/23 to 1/1/24 implementation date
Phases 4 and 5: (Update) SUD and Mental Health Outpatient programs	11/21/23	Shifts Phases 4 and 5, inclusive of SUD outpatient and MH Outpatient services, to 7/1/24 implementation
Phase 2: (Update) MH Residential and Crisis Residential Rates	2/22/24	Rates updated, implementation shifted to 4/1/24
Phase 3 (Update) Crisis Stabilization programs	2/22/24	Rates updated, implementation shifted to 4/1/24
Phase 4: SUD Outpatient programs	2/22/24	Rates developed, implementation on schedule for 7/1/24

Overview



California Advancing and Innovating Medi-Cal (CalAIM)

- State initiative designed to improve the quality of life and health outcomes of Californians through delivery system, program, and payment reform across Medi-Cal
- Originally scheduled to begin in January 2021, but was delayed by the State due to COVID-19
- Implementation of the first reforms began in January 2022, and will continue through 2027

Anticipated Outcomes

- Identifying and managing the risk and needs of Medi-Cal beneficiaries through whole-person-care approaches and addressing social determinants of health.
- Transitioning and transforming the Medi-Cal program to a more consistent and seamless system by **reducing complexity and increasing flexibility**.
- Improving quality outcomes, reducing health disparities, and driving delivery system transformation and innovation through value-based initiatives, modernization of systems, and payment reform.

Behavioral Health Payment Reform

Key Transitions



- Shift from cost-reimbursement methodology to a fee for service (FFS) payment structure
- Shift to Intergovernmental Transfers (IGTs)
- Shift from Healthcare Common Procedure Coding System (HCPCS) to a combination of HCPCS and Common Procedural Terminology (CPT) coding

Positive Impacts

- Shifts toward value-based payments that incentivize outcomes and quality over volume and cost
- Enables counties and providers to deliver value-based care and simplifies payment structures by eliminating cost reports, burdensome administrative practices, and complex audits
- Aligns with other healthcare delivery systems and complies with CMS requirement to adopt CPT codes

Anticipated Opportunities

- · Adapt operational and administrative practices that maximize billing
- Establish outcomes and utilize data more meaningfully to support client success
- Shift toward incentives that drive improved client care and support meaningful outcomes
- Achieve sustainability through FFS rates to reinvest into behavioral health system

County BHS Payment Reform Priorities



Rates

- FFS rates are equitable and sustain costs of providing quality behavioral health care
- FFS rates support capacity-building across services, including expanding the behavioral health workforce
- Continue advocacy for growth in rates that reflect increased costs of providing quality healthcare

Incentive Payments

Develop future incentives that drive improved care and system outcomes

CPT Coding

• Improve reporting and data utilization through disaggregated data on specialty BH services

Ongoing Priorities

- Cultivate open communication and build trust with providers as we navigate through BH Payment Reform
- Support continuity of existing behavioral health services and capacity growth that is sustainable

Anticipated Timeline



Key Action/Milestone	<u>Date</u>
CalAIM Framework: Executive Summary and Summary of Changes	Feb 2021
State Development of Criteria and Guidance	Jan 2022
BHIN 23-017 Specialty Mental Health Services and Drug Medi-Cal Services Rates	Apr 2023
BHS Rate Development and System Impact Analysis to Inform Implementation Plan	Mar – Dec 2023
San Diego County Board of Supervisors: Authorize Intergovernmental Transfer Agreement and Amendments to Medi- Cal Contracts for BH Payment Reform (5/13/23 MO# 6)	May 2023
Behavioral Health Payment Reform Begins	Jul 2023
San Diego County Eligible BHS Contractors Transition to Rate-Based (FFS) Model*	By July 1, 2024
ALL San Diego County Eligible BHS Contractors are Transitioned to Rate-Based (FFS) Model	July 1, 2024
	*Subject to change

Implementation Plan

Scale of Transformation



- BH Payment Reform will impact nearly **200 contracted programs** and County-operated services
- Phased approach in Fiscal Year 2023-24 will support the transition and minimize disruption
- Anticipate that all eligible providers will be transitioned to FFS model by 7/1/24

Rate Development

- The service rates were developed by the State and may be adjusted by the State.
- San Diego County will establish **baseline rates** for providers, which will be <u>a portion</u> of State rates
- Modifiers will be established in addition to baseline rates depending on size of the program, location, specialized services/populations, and other key factors
- Remaining revenue will cover incentives and capacity building costs
- Rates <u>may adjust</u> as the system matures, as contractors optimize services and significantly increase billable units of service, and based on adjustments to rates made by the State
- Rates for new RFPs may be adjusted to align with new billing expectations for services, and therefore may not align with rates established during the initial FFS transition

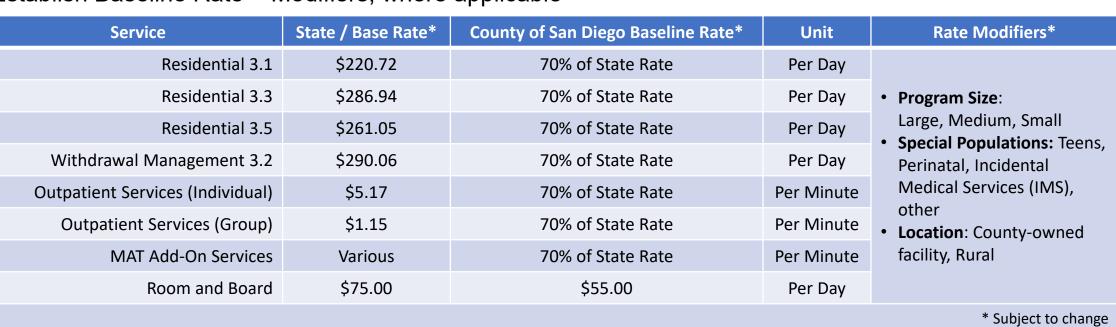
Alternative Transition Payment

• A one-time payment may be available to *qualifying* contractors to support readiness as programs transition from a cost reimbursement contract structure to an FFS contract structure

Substance Use Residential Services

Implementation – Phase 2

- October 1, 2023
- Impact to 22 contracted SUD Residential programs
- Analyzed rate impact across all services within SUD Residential
- Establish Baseline Rate + Modifiers, where applicable



https://www.dhcs.ca.gov/Documents/DMC-ODS-24-Hour-Day-Services.xlsx





Opioid Treatment Programs (OTPs)



Implemented – Phase 1

- Began mid-July 2023
- Impact to 9 contracted OTP programs
- Analyzed rate impact across all services within OTPs
- Established Baseline rate + Modifiers, where applicable

Service	State Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Outpatient Services	\$75.98	70% of State Rate	Per 15 mins	
Dosing Methadone	\$21.32	85% of State Rate	Per Dose	 Special Populations: Perinatal
Dosing – Other	Depends on dosing type	100% of State Rate	Per Dose	rematar
				* Subject to change

https://www.dhcs.ca.gov/Documents/DMC-ODS-NTP-Rates.xlsx

MH Residential and Crisis Residential Services



Implementation – Phase 2

- April 1, 2024
- Impact to 1 contracted MH Residential + 7 Crisis Residential programs
- Rates apply to children and adult programs
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Adult Residential	\$268.26	100%	Per Day	
Adult Crisis Residential	\$541.62	90%	Per Day	
Licensed Physician (MD – Med Support Svcs)	\$23.46	45%	Per Min	 Program Size: Small Location: County-owned facility
Med Support (Other Credentials)	Various	75%	Per Min	Location. county owned racinty
Room and Board	\$75.00	90%	Per Day	
				* Subject to change

https://www.dhcs.ca.gov/provgovpart/Documents/SMHS-24-Hour-Services.xlsx

https://www.dhcs.ca.gov/Documents/DMH-Outpatient-Rates.xlsx

Mental Health Crisis Stabilization Services*



Anticipated Implementation – Phase 3

- April 1, 2024
- Impact to 5 contracted MH Crisis Stabilization Units
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Crisis Stabilization Services (Adults)	\$358.19	65% of State Rate	Per Hour	Hospital-Based FacilityCounty-owned Facility
Overstay Rate (Adults)	N/A	45% of State Rate	Per Hour	Hospital-Based FacilityCounty-owned Facility
Crisis Stabilization Services (Children)	\$358.19	65% of State Rate	Per Hour	County-owned Facility
Overstay Rate (Children)	N/A	45% of State Rate	Per Hour	• None
				* Subject to change

https://www.dhcs.ca.gov/provgovpart/Documents/SMHS-Day-Services-Rates.xlsx

Day Treatment Services*

Anticipated Implementation – Phase 3

- January 1, 2024
- Impact to 2 contracted day and half day treatment programs, including PHP and IOT
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Day Treatment Intensive (Full Day)	\$758.44	70% of State Rate	>= 4.0 hours	
Day Treatment Intensive (1/2 day)	\$505.63	70% of State Rate	< 4.0 hours	Special Populations: Age
Day Rehab (Full Day)	\$346.51	70% of State Rate	>= 4.0 hours	served
Day Rehab (1/2 Day)	\$231.00	70% of State Rate	< 4.0 hours	
				* Subject to change

https://www.dhcs.ca.gov/provgovpart/Documents/SMHS-Day-Services-Rates.xlsx



Substance Use Outpatient Services*



Anticipated Implementation – Phase 4

- July 1, 2024
- Impact to 35 contracted SUD outpatient programs
- Analyzed rate impact across all credentialing types within SUD Outpatient services
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Various	Varies by credential	75%	Various	• Special Populations: Teen, Perinatal, Justice
				* Subject to change

https://www.dhcs.ca.gov/Documents/DMC-ODS-Outpatient.xlsx

Mental Health Outpatient Services*



Anticipated Implementation – Phase 5

- July 1, 2024
- Impact to 90 contracted MH Outpatient programs
- Analyzed rate impact across all credentialing types within MH Outpatient services
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Various	Varies by credential	TBD	TBD	• TBD
				* Subject to change

https://www.dhcs.ca.gov/Documents/DMH-Outpatient-Rates.xlsx

Mobile Crisis Response Teams*



Anticipated Implementation – Phase 6

- July 1, 2024
- Impact to 2 Mobile Crisis Response Team programs
- Establish Baseline Rate + Modifiers, where applicable

Service	State / Base Rate*	County of San Diego Baseline Rate*	Unit	Rate Modifiers*
Mobile Crisis	\$3,323.47	TBD	Per Encounter	
Mobile Crisis Transportation (Mileage)	\$0.65	TBD	Per Mile	• TBD
Mobile Crisis Transportation (Staff Time)	\$80.25	TBD	Per 15 minutes	
				* Subject to change

https://www.dhcs.ca.gov/provgovpart/Documents/SMHS-Mobile-Crisis-Rates.xlsx

Partners Through Transition



BHS Expectations

- The transition will be rapid due to delayed dissemination of State rates
- Providers should have open and regular communication with CORs
- BHS will work with providers, as needed
- To be successful operations, and service models may shift (it's not just about maintaining status quo)
- Dates are subject to change due to unforeseen challenges
- It remains essential for providers to ramp up billing to support viability under the new payment reform FFS payment structure.

Measures of Success

- MH and SUD providers successfully transition toward value-based care that is sustainable, improves client care and outcomes, and expands network capacity to improve access to care for those in need
- · Administrative burdens are reduced allowing the workforce to focus on direct care
- Rates bolster the Behavioral Health Continuum of Care

Thank you for your patience as we navigate this process together!