

SUDPOH Summary of Changes – May 2021

SECTION	REVISION	WHAT HAS CHANGED (section page number in parenthesis)
Cover Page	N/A	<ul style="list-style-type: none"> N/A
Table of Contents/Appendix	Updated Information	<ul style="list-style-type: none"> Updated page numbers/hyperlinks
Section A: Organized Delivery System	N/A	<ul style="list-style-type: none"> Updated “Customer Service” to expand protected classes (A.4) Updated “ASAM Criteria” with hyperlink to ASAM.org (A.7) Updated “Trauma-Informed Treatment” with a link for Seeking Safety (A.10) Updated “Medication Assisted Treatment (MAT)” language from “types of addiction” to “substance dependencies (A.10-11) Updated “Recovery Services” to include post incarceration access to services and Peer Specialist information (A.12) Updated “Description of Case Management Services” to clarify linking clients to services/resources (A.14-15) Updated “Case Management and Care Coordination for Populations with Special Needs” to change ‘women perinatal’ to ‘pregnant and parenting women’ (A.16) Updated “Co-Occurring Disorder Population” to include dual track programs (A.19-20) Updated “Perinatal Services for Women and Girls” to remove outdated essential elements (A.20) Updated “Adolescent Services” to reorder BHS TRC goals (A.22) Updated “Special Populations” to include Tribal Communities and Tribal Delivery System (A.28)
	Removed	<ul style="list-style-type: none"> Removed Homeless Outreach Workers (HOW) from Perinatal service elements Removed Recovery Planning Groups and Community-based Self-Help Group Participation from CYF section
Section B: Continuum of Care & Services	Updated Information	<ul style="list-style-type: none"> Updated “Opioid Treatment Program (OTP) – ASAM Level 1.0” section to include requirement outlined in IN 20-050 for required lab tests (B.3) Updated “Service Descriptions” section to include Reference to Provider Services guide (B.4) Updated “Recovery Services to include: <ul style="list-style-type: none"> Exception to allow RS clients to receive MAT and/or OTP services concurrently (B.6-7) Change to make RS available immediately after incarceration (B.6-7) Added Peer Support as “recovery monitoring/coaching” (B.6-7) Updated “Recovery Residence” to include CalOMS reporting for dependent living for RR clients (B.7)
Section C: Prevention Services & Specialty Programs	Updated Information	<ul style="list-style-type: none"> Dependency Drug Court section moved below Incredible Families (C.2)

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Section D: Service Delivery	Updated Information	<ul style="list-style-type: none"> • Updated “Eligibility Determination” to include a new section called “Sobriety” to indicate services/admission shall not be denied based on lack of sobriety in past 24 hours and client should not be discharged from treatment for relapse (D.7) • Updated “Residential Bed Holds and Weekend Passes” to include crisis residential (D.12) • Updated “NVRA” to include pre-registration info for 16–17-year old’s (D.15) • Updated “Admission-Documentation” to be provided to client upon to include MAT Education Resources (D.19) • Updated “Admission-Documentation” to expand protected classes (D.19) • Updated “Recovery Services” to remove duplicate information and SanWITS processes; includes reference to SanWITS tip sheets (D.24-26) • Updated “Care Coordination – Policy and Procedure” section to include 10-day timeline for clients to begin services when LOC changes occur (D.29) • Updated “Client Requests for Records” to include guidance from ACO (D.32) • Updated “OTP Documentation Standards” to include reference to OTP Guidelines resource posted on Optum site (D.32)
Section D: Service Delivery	Removed	<ul style="list-style-type: none"> • Sliding scale removed from “eligible populations”
Section E: SUD Program Requirements	Updated Information	<ul style="list-style-type: none"> • Updated “Licensing” to include LOC designation requirement for residential (E.2) • Updated “Drug Medi-Cal Certification and Re-certification” to include DHCS will contact providers in writing when they are required to submit a continued enrollment application for recertification (E.3) • Updated “Other Changes” section to include supplemental changes must be submit electronically via PAVE system (E.4) • Corrected “Incidental Medical Services” Health and Safety Code section numbers (E.4) • Updated “Naloxone in Licensed Alcohol and Other Drug (AOD) Residential Treatment Program and Certified AOD Outpatient Programs” to include requirement for minimum number of kits at each facility and training for staff (E.5) • Updated “Emergency Critical Services” to include DHCS IN 20-055 for disaster management (E.13) • Updated “Client Confidentiality” to include a new section called ‘Cloud Based Record Storage’ (E.18) • Updated “Credentialing Requirements” section to include Provider Enrollment requirements, timeline for re-

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Section E: SUD Program Requirements (cont.)	Updated Information (cont.)	<ul style="list-style-type: none"> credentiaing, Optum Credentialing Representative (E.20-22) • Updated “Professional Staff” to include Peer Support Specialist (E.24-25) • Updated CCISC “CADRE” minimum requirements to include due date of July and action plan to be reviewed by COR or designee (E.32)
Section F: Provider Contracting	Updated Information	<ul style="list-style-type: none"> • Updated “Provider Contracting” to include P&P requirement for monitoring subcontractors/consultants (F.1) • Updated “Service Eligibility” to expanded protected classes (F.3) • Updated “Billing Disallowances” to include all QM Reviews, the process and requirements including new self-identified disallowance reporting procedure (F.9-10)
Section F: Provider Contracting	Removed	<ul style="list-style-type: none"> • Removed “Sliding Fee Scale”
Section G: Quality Management	Updated Information	<ul style="list-style-type: none"> • Updated “Program Admission” polices to expand protected classes (G.6) • Updated “Medical Record Review” to expand requirements including billing corrections an QIP (G.7) • Added new QM monitoring “Focus Review” (G.7) • Updated “Technical Assistance” to expand requirements and billing corrections (G.7) • Updated “QAR” language to include temporary pause due to public health emergency (G.7) • Added new “Timely Access Compliance Monitoring” (G.7) • Updated “Program Reporting of Fraud, Waster, and Abuse” to include requirement to report directly to DHCS via phone, email, online form, or mail (G.11) • Updated SIR “Serious Incident Categories” section for “serious physical injury” language (G.17) • Updated SIR “Reporting Procedures” item #7 to include an exception to the 30-day due date of SIROF (G.18) • Updated G&A “Process Definitions” to include Discrimination Grievance (G.23-24)
Section H: Administrative Oversight	Updated Information	<ul style="list-style-type: none"> • Corrected “Reporting Capacity” language to “over 90%” and added to reporting requirement to include outpatient capacity standards (H.3-4) • Added new section “Client Requests for Amendment and Client Requests for Accounting of Disclosure” (H.5)
Section I: Resources	N/A	<ul style="list-style-type: none"> • N/A
Appendix	Updated Information	<ul style="list-style-type: none"> • Updated “System of Care Glossary of Terms” (Appendix A.3) <ul style="list-style-type: none"> ○ IOS (removed duplicate sentence) ○ Peer Support Specialist (new) ○ Peer Support Specialist Services (new)

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		<ul style="list-style-type: none"> • Updated “Recovery Residences-Supplemental Funding Guidelines” (Appendix B.5) • Updated “PWD Referral List” (E.7) • Updated “CalOMS & Open Admissions Process” (H.1) • Updated “DATAR Process” (H.2) • Updated “DATAR Tip Sheet” (H.3)
Appendices	Removed	<p>Moved to “Forms” Tab:</p> <ul style="list-style-type: none"> • Appendix F.2 – Gift Card Approval Form • Appendix F.5 – BHS Inventory Form • Appendix F.6 – DPC 203 • Appendix F.7 – DPC 203 Mobile Devices • Appendix F.8 – DPC 203 Mobile Devices Supplemental • Appendix G.1 – Root Cause Analysis Worksheet • Appendix G.2 – BHS Serious Incident Report of Findings • Appendix G.3 – BHS Serious Incident Report • Appendix G.5 – SUD Complaint Form • Appendix H.5 – TLS Request Form <p>Moved to “Billing Unit” tab</p> <ul style="list-style-type: none"> • Appendix F.4 – Payment Recovery Form <p>Moved to “NOABD” tab and updated</p> <ul style="list-style-type: none"> • Appendix G.6 – NOABD Notices <p>Removed Completely</p> <ul style="list-style-type: none"> • Appendix F.1 – Sliding Scale
All Sections	Updated Information	<ul style="list-style-type: none"> • Updated “substance abuse” to “substance use” • Updated “non-billable” language with “disallowed” • Updated hyperlinks to websites