

Claim Item Hold Reasons

HOLD REASON ID	CLAIM ITEM HOLD REASONS	HOLD DESCRIPTIONS
1	Out of County clients with MAT and case management services	This hold reason is for OTP. MAT and Case Management cannot be billed to DMC for Out-of-County clients.
2	Out-of-County client	This hold reason is for outpatient and residential programs with Out-of-County clients.
3	Not Medi-Cal eligible	Client's Medi-Cal eligibility application was declined/has not met Medi-Cal requirements/not retroactive Medi-Cal after checking monthly for 6 months or over.
4	Waiting for Medi-Cal eligibility	Client applied for Medi-Cal and the result or approval is pending
5	Client has SOC for clearance	Client has SOC and program emails the completed SOC. Financial Responsibility and Information form to Billing Unit to clear.
6	OHC claims waiting for EOC/EOB/ denial	Programs must hold claims if waiting for EOC or EOB from the insurance company.
7	Disallowed Res BD claim	Bed Day claims determined as disallowed after Billing Unit completed the adjudication process in SanWITS, claims can no longer be returned to encounter state and should be returned to the Claim Item list folder and placed on hold.
8	Justice Override	Clients who do not meet medical necessity for LOC, but is overridden for justice related reasons; not billable to DMC
9	County Billable	County payable claims, not billable to DMC
10	Waiting for DMC Certification	Program is waiting for State's DMC certification or program is certified but waiting for approval from BHS-QM to bill to DMC.
11	Medi-Medi - Awaiting Medicare EOB (OTP Client w/ Medi-Medi)	For OTP program's use only. Medicare certified OTP with Medi-Medi clients must bill Medicare first to obtain EOB, then submit EOB to Billing Unit.