



Behavioral Health Services (BHS) - Contractor Information Notice

То:	BHS Contracted Service Providers (Mental Health & DMC-ODS Providers)
From:	Behavioral Health Services
Date:	October 21, 2020
Title	Medi-Cal Rx Prescriber and Pharmacy Provider Registration and Training

Transition of Medi-Cal Rx to Fee-for-Service Delivery System

Beginning January 1, 2021, pursuant to Governor Newsom's January 7, 2019 Executive Order N-01-2019, Medi-Cal pharmacy benefits will be transitioned to, and thereafter administered through, the fee-for-service delivery system for all Medi-Cal beneficiaries (generally referred to as "Medi-Cal Rx"). The Department of Health Care Services (DHCS) has partnered with Magellan Medicaid Administration, Inc. (Magellan) to provide a wide variety of administrative services and supports for Medi-Cal Rx.

The transition of Medi-Cal Rx pharmacy services from Medi-Cal managed care to fee-for-service will, among other things:

- Standardize the Medi-Cal pharmacy benefit statewide under one delivery system;
- Improve access to pharmacy services with a pharmacy network that includes most of the state's pharmacies and is generally more expansive than individual Medi-Cal managed care plan pharmacy networks;
- Apply statewide utilization management protocols to all outpatient drugs, as appropriate; and
- Strengthen California's ability to negotiate state supplemental drug rebates with drug manufacturers as the largest Medicaid program in the country with over 13 million beneficiaries.

Provider Web Portal Training Registration

Recently, DHCS and Magellan launched the training registration application on the Medi-Cal Rx portal for Medi-Cal prescribers and pharmacies. Registration is the first step in the process toward full utilization of the secure Provider Web Portal and the included tools for delivery and management of consumer services. The secure Provider Web Portal includes key functions for providers and prescribers such as:

- Prior authorization information and submittal instructions,
- Beneficiary eligibility look up, and
- Web claims submission, activities, and inquiries.

For detailed registration and training instructions, access the *Medi-Cal Rx Web Portal and Training Registration* article located on the <u>Pharmacy News Page</u> or visit the <u>Medi-Cal Rx</u> site and click Register in the upper right hand corner. It is important that registration be completed early so that all users have been trained and have tested functionality prior to using the live system on January 1, 2021. Additionally, it is strongly encouraged that Medi-Cal pharmacy stakeholders sign-up for the new <u>Medi-Cal Rx subscription service</u> to receive Medi-Cal Rx news and updates via email.

DHCS PAVE Registration

Ordering, Referring, and Prescribing (ORP) providers must be enrolled in the DHCS Provider Application and Validation for Enrollment (PAVE) system. All ORP providers must be enrolled as a Medi-Cal ORP provider. Only enrolled ORP providers will be able to have access to the various tools and resources available in the Medi-Cal Rx secure portal on January 1, 2021. ORP providers can enroll via the DHCS PAVE system here, and can learn more about ORP resources on this page.

California Statutes Welfare and Institutions Code (W&I Code), requires the enrollment of ORP providers as participating providers in the Medi-Cal program. W&I Code, Section 14043.15(b)(3) provides that the NPI of the ORP provider must be listed on all claims for reimbursement.

For More Information:

- Contact your Contracting Officer's Representative (COR)
- For updates on Medi-Cal Rx, visit the DHCS <u>Medi-Cal Rx Transition</u> site or the DHCS official <u>Medi-Cal Rx</u> site

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Additional Resources

Please refer to the following documents that are also attached to the memo e-mail. These will be posted under the Communications tabs of the MHP Provider Documents page and the DMC-ODS document library.

- 1. DHCS Medi-Cal Rx Website and Pharmacy Portal Policy 08-14-2020
- 2. DHCS Medi-Cal Rx FAQ 06-30-2020

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