

**From:** Arguelles, Brenda  
**Subject:** SUD Providers – Extension of Transition Plan  
**Date:** Monday, July 23, 2018 4:02:17 PM  
**Attachments:** High

**Importance:**

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**Sent on Behalf of Tim Tormey, Behavioral Health Program Coordinator, QI Unit:**

Dear SUD Providers:

After careful consideration of provider feedback and in order to provide more opportunities for training/technical assistance, the County is extending the county billable services transition plan until August 31, 2018.

During this time, outpatient and residential providers shall:

- Review instructions for all SUDURM forms (located on the SUDURM tab of the Drug Medi-Cal Organized Delivery System page of the Optum website - <https://www.optumsandiego.com/>)
- Send any questions on documentation to QI Matters at [QIMatters.HHSA@sdcounty.ca.gov](mailto:QIMatters.HHSA@sdcounty.ca.gov)
- Send lead staff to documentation training (August Outpatient training registration is managed through MHS QAR, with flyer and details to go out shortly).
  - Lead staff can bring information back to others on your team. This is to maximize various program attendance.
  - PLEASE NOTE: There has been a continually high rate of no-shows to trainings. Please be sure to cancel your registration if you find you are unable to attend.
- Incorporate all required forms into client charts immediately if you have not yet done so.
- Residential programs: submit authorization requests to Optum per required timelines.

This extended transition plan means, for services provided in July and August of 2018 deemed not billable to DMC, programs will follow the processes outlined below and identify them as County billable (for services in the months of July and August, 2018 only.) The SUD QM team will be providing continued technical support to programs via reviews of services provided in July and August, 2018 to assist with this extended transition plan.

A reminder of the process to follow:

For outpatient programs:

- Outpatient programs that have been participating in QAR prior to July 1, 2018, will continue to do so.
  - Any services provided in the month of July and August, 2018, that are deemed not billable to DMC will follow the corrections process;

however, these services will be allowed to be changed to “County billable” for services in the month of July and August, 2018.

- Residential programs (or any outpatient programs who have never billed DMC),
- QM reviews will identify areas for compliance with DMC standards for services provided in the months of July and August, 2018, as part of ongoing technical assistance. The goal is to identify areas which could cause disallowance and provide information so mitigate future disallowances. Services provided in the month of July and August, 2018, will be “County billable.”

Full DMC documentation standard compliance by August 31, 2018 is the goal for all programs. Please keep your program COR informed of efforts made and barriers encountered in reaching this goal. Please do not reply to this email. If you have questions, please contact us at [QIMatters.HHSA@sdcounty.ca.gov](mailto:QIMatters.HHSA@sdcounty.ca.gov) and someone will return your email within one business day.

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