

# Optum Public Sector San Diego Fee for Service Medi-Cal and TERM Provider Network Credentialing instructions

Joining one or both of the networks requires participation on [Council for Affordable Quality Healthcare \(CAQH\)](#) . There is no cost to you and the information and documentation you provide in their ProView database will be used to facilitate our credentialing process.

[More about CAQH](#)

[Register Now](#)

[CAQH ProView](#)

## Already an active CAQH participant:

- Ensure your CAQH Provider Profile and documents are current
  - clinical specialties
  - professional license
  - DEA (*if applicable*)
  - Malpractice Insurance/Professional Liability Insurance (PLI)
- Grant Optum access to review your documents : Optum Public Sector Agency ID# **1354**
- Complete the appropriate clinical application(s) for the Network(s) you are applying too.
  - For instructions on which applications to complete and next steps please see the [Frequently Asked Questions \(FAQ\)](#) document on our provider website at [www.optumsandiego.com](http://www.optumsandiego.com)

## Not an active CAQH participant:

- [Register with CAQH](#)
- Once you have registered you will receive a CAQH ID# and be granted access to the site where you will complete the [CAQH Provider Profile](#).
- Complete your CAQH Provider Profile and upload your current documents:
  - clinical specialties
  - professional license
  - DEA (*if applicable*)
  - Malpractice Insurance/Professional Liability Insurance (PLI)
- Grant Optum access to review your documents : Optum Public Sector Agency ID# **1354**
- Complete the appropriate clinical application(s) for the Network(s) you are applying too.
  - For instructions on which applications to complete and next steps please see the [Frequently Asked Questions \(FAQ\)](#) document on our provider website at [www.optumsandiego.com](http://www.optumsandiego.com)

**CAQH Registration Assistance:** <https://proview.cagh.org/PO/Registration/Help>

- Please contact the CAQH Help Desk via live chat or by calling 888-600-9802. Live Chat can be accessed by logging into your account and clicking the chat icon at the top of the pages.

Chat hours are:

- Monday – Friday: 8:30 AM – 5:30 PM (EST)

Phone hours are:

- Monday – Friday: 8 AM – 6 PM (EST)