

HSD BH QI Projects Workgroup Meeting

August 28, 2025 | 10:30 – 11:30 AM

Microsoft Teams

Present (24 Attendees): County BHS Staff (Dr. Nicole Esposito, Nora David, Jacqueline Hamed, Catherine Houghton, Elizabeth Miles, Consilia Nwabueze, Caryn Sumek, Tatjana Tomic, Phuong Quach, Samantha Wilson, Kimberly Work, Maria Zapata), **Blue Shield** (Salvador Tapia), **Community Health Group** (Jan Andrew Muyot, Gabriela Rubalcava), **Kaiser** (Sarah J. Legg, Breanna Melendez, Molly Tanner, Colin Underwood), **Molina** (Laurence Gonzaga, Randy Nater), **SCAN** (Marie Baker), **UCSD** (Kimberly Center, Katherine Rule)

ITEM	SUMMARY	ACTION ITEM
1. Welcome/Introductions	<ul style="list-style-type: none"> 14th meeting in this series All guests at this meeting introduced themselves 	N/A
2. Operational Update	<ul style="list-style-type: none"> Discussed the updates on enhancements/modifications made on the first version of the MCP3 file from the e-mail sent to MCPs on 8/26/2025 Discussed that the MCP3 file is a work in progress, so as MCPs and the County utilize it, there will be room for improvement/growth based on usage experience Inquiry received on the MCP3 file regarding how to identify the place of services based on the file fields County informed MCPs they would send an email to request recipients of who should receive the MCP3 file 	<ul style="list-style-type: none"> County to connect with the internal housing unit to discuss if BHSA eligibility is derived from SmartCare and if not, to find out what that data source is County to take back the how to identify the place of services inquiry to Optum County to send MCPs and email requesting who should receive the MCP3 file - Complete
3. Email Context from Discussion with Alicia Holmes (Youth OCP)	<ul style="list-style-type: none"> County provided context on Alicia Holmes' inquiries sent via email to plans – inquiries derived from a board action 	N/A

ITEM	SUMMARY	ACTION ITEM
4. Institute for Healthcare Improvement (IHI) Collaborative	<ul style="list-style-type: none"> Discussed the IHI Collaborative currently being hosted through webinars and an upcoming in-person learning session in October 2025 Information from the IHI Collaborative will be shared with MCPs Inquiry received regarding a central point to upload IHI Collaborative materials (for MCPs participating in the collaborative and the County) that will not be on the IHI Collaborative website 	<ul style="list-style-type: none"> County to identify a place where IHI Collaborative materials will be uploaded/shared
5. ED Workflow	<ul style="list-style-type: none"> Discussed the general ED workflow process Discussed collaborative/partnering opportunities to improve ED follow-up/after care coordination Recommendation to include CSU into the ED workflow process was provided 	<ul style="list-style-type: none"> County to research if adding CSU to the ED workflow process is a possibility County to explore participating in a future Hospital Partners meeting to obtain feedback on ED flow and referring to BHS and MCPs
6. Next Steps	At the next meeting: <ul style="list-style-type: none"> Obtain feedback on the MCP3 file after use 	
Next Meeting: September 25, 2025 10:00 – 11:30 AM		