



HSD BHS Operation Meeting

September 11, 2025 | 1:00-2:30pm

MS Teams

Present: County of San Diego (COSD) Behavioral Health Services (BHS), Blue Shield Promise (BSP), Kaiser Permanente (KP), Community Health Group (CHG), Molina Healthcare of California, MH Contractors Association, Optum Administrative Services Organization, County of San Diego SDAIM, SCAN

ITEM	SUMMARY	ACTION ITEM
1. Welcome/Introductions		
2. Additional Topics a. BHSA CPP Engagement b. Presumptive Authorization for Recuperative Care – Review email provide written responses	<p>a. MHSA has been expanded through a new ballot measure to include SUD services and is now the Behavioral Health Services Act (BHSA). Changes the way that BHS allocates funds and look at programming. As part of BHSA planning, state requires Counties to continue their community planning processes, community engagement and continue to get feedback. MPCs are specifically indicated as a target audience for BHPs to collect input from. The BHS Community Engagement team to attend next meeting to gather MCP feedback for shaping the BHSA plan.</p> <p>b. BHS sent email on Presumptive Authorization for Recuperative Care and is reviewing responses. MPCs reminded to respond with input.</p>	<p>a. MCPs to invite relevant staff for the next BH Ops meeting for BHSA plan.</p> <p>b. MCPs to respond to provide input on the email on Presumptive Authorization for Recuperative Care</p>
3. MOU Requirements. a. Joint Operating Guidelines	<p>a. BHP and MCPs agreed to utilize the Operating Guidelines document to work together as an outline to create our MOU Operating</p>	<p>a. BHS to send out contact guide for</p>



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	<p>Guidelines. Continued to work through and discuss processes as a group related to the following sections:</p> <ul style="list-style-type: none">• Section IV. Referral Pathways• Transition of Care Tool (TOC)• C. SABIRT services• ii. Referrals• Referrals for Non-Specialty Mental Health Services (NSMH) to MCP• Referrals for Specialty Mental Health Services (SMHS) to MHP• iii. Closed Loop Referrals:• Section VII. Care Coordination and Collaboration• Care Coordination and Collaboration• Care Coordination• Clinical Consultation• Enhanced Care Management• Community Supports• Eating Disorder Services• Prescription Drugs• MHP is obligated to provide the names and qualification of prescribing physicians to MCP• MCP is obligated to provide MCP's procedures for obtaining authorization of prescribed drugs and laboratory services, including a list of available pharmacies and laboratories.• Section IX. Quarterly Meetings	County Reps for Eating Disorders
4. QI Activities a. Highlights from the QI Meetings	a. The HSD QI BH workgroup discussed MCP-3 file enhancements. MCPs were emailed to confirm who needs access. MCPs to respond by Sept. 20, 2025, so the access list can be sent to Optum.	a. Optum to respond on how many people from each MCP can access the MCP-3 file.



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	The QI Workgroup is connected to the IHI collaborative and will attend an in-person meeting in October, with highlights to follow.	
5. Dispute Resolution Process	N/A	N/A
6. Systematic and Case-Specific Concerns a. If any, disputes and resulting outcomes	a. No disputes. Ongoing discussions with MCPs focus on Screening and Transition of Care (TOC) processes. BHS analyst is consolidating spreadsheets and SmartCare data to improve completeness for youth and adult cases. Optum has dedicated a resource to the screening process. Goal is to have those resources talk to one another to get a good picture at least to start on the volume, the success, the barriers, the dispositions.	a. Optum to respond on how many people from each MCP can access the MCP-3 file.
7. Data Exchange/Interoperability a. Update on Optum Data Reports	a. See discussion above in section 4. <i>QI Activities – Highlights from the QI Meetings</i>	a. See above in section 4.
8. Other/Additional Topics a. CY2025 Quarterly Meetings <ul style="list-style-type: none">• March 20, 2025• June 26, 2025• September 11, 2025• December 18, 2025	N/A	N/A
Next Meeting: Thursday October 16, 2025, 1PM		