



HSD BHS Operation Meeting

December 18, 2025 | 1:00-2:30pm

MS Teams

Present: County of San Diego (COSD) Behavioral Health Services (BHS), Blue Shield Promise (BSP), Kaiser Permanente (KP), Community Health Group (CHG), Molina Healthcare of California, MH Contractors Association, Optum Administrative Services Organization, County of San Diego SDAIM, SCAN

ITEM	SUMMARY	ACTION ITEM
1. Welcome/Introductions		
2. Additional Topics a. 2025 Annual MOA Report	a. COSD BHS provided MCPs with a one-page overview outlining the scope of the annual MOU review which describes how the County, as the Behavioral Health Plan (BHP), will conduct the annual MOU review to meet DHCS reporting requirements. This discussion is intended to serve as a formal component of that review. Each year, the County conducts this review to confirm that MOUs remain current and aligned with DHCS contracts, state policy guidance, and applicable requirements and supports ongoing coordination between BHPs and MCPs. It confirms alignment of existing MOUs with DHCS contracts, BHINs, and APLs, and documents discussions that occurred throughout the year related to care coordination, information sharing, and dispute resolution. MCPs acknowledged understanding. The report will note that the MOU was executed in October 2025 and capture care coordination and service-related discussions that occurred throughout CY 2025.	a. BHS to send out drafted report to MCPs for feedback/review.
3. MOU Requirements. a. Joint Operating Guidelines (MCP edits to Section X Quality Improvement QI Activities Follow up)	a. Reviewed the QI Activities section of the MOU, highlighting the BHS and MCP QI workgroup that was developed to discuss QI activities as required within the MOU. Information from that workgroup will be threaded to the	a. COSD BHS to send out draft Joint Operating



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	<p>HSD BH Ops meeting for any operational impacts and/or needed steps activities Additionally, the HSD BH Ops workgroup plans to rotate and review identified MOU sections at each quarterly meeting to identify any gaps, system needs, and QI activities suggested for further review.</p> <p>Workgroup also discussed data sharing elements and pathways and operating guidelines to be updated to reflect. Additionally, in discussion re: MHP requirement to send regular, frequent batches of referrals to ECM and Community Supports to MCP in as close to real time as possible, MHP indicated current work with CalMHSA for CONNEX, an interoperability solution, to support this requirement.</p> <p>Also reviewed the Data Sharing Agreement statement and all confirmed Participation in the CalHHS Data Exchange Framework Data Sharing Agreement which will be reflected in the operating guidelines.</p> <p>Reviewed Section XII: DHCS Dispute Resolution Process and guidelines will reflect the required language.</p> <p>Reviewed Section XIII: Equal Treatment & Non-Discrimination and required language will be included.</p> <p>Reviewed Section XIV: General Provisions and requirement for MCP and MHP to post executed MOU and quarterly meeting minutes on their websites. MOU and minutes are currently posted on the Optum Healthy San Diego webpage. MCPs to determine whether guidelines document to be updated to indicate posting of the information on their websites as well. Will confirm final language for this section based on MCP feedback and consensus.</p> <p>Discussed the documentation requirements within this section and all agreed to add language with references to contracts with DHCS and most recent APJs and/or BHINs.</p>	Guidelines for further input from MCPs



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	COSD BHS to send entire Operating Guidelines document to MCPs for final feedback.	
4. QI Activities a. Highlights from the QI Meetings	a. COSD BHS: Ongoing discussions with MCPs around 837 data sharing. Working on adding procedure codes to MCP-3 file. Most recent QI Meeting discussed the PHM strategy deliverable. Highlighted areas to prioritize among the current 6 BHSA state priority statewide goals. Have ongoing activities with the Medi-Cal Behavioral Health Collaborative through IHI as well.	N/A
5. Dispute Resolution Process	N/A	N/A
6. Systematic and Case-Specific Concerns a. Transfer of members from other Counties to San Diego discussion b. Transition of Care Tool discussion	<p>a. MCP indicated that members from other counties have been transferring into San Diego LTC facilities and it's unclear if the facilities have contracts with the San Diego BHP and/or other counties. BHP to provide directory of LTC facilities within network for MCP reference and assist with determining a venue for any needed discussions for new processes, communication pathways.</p> <p>b. BHP is currently drafting a report on the Transition of Care (TOC) and the Screening data. It has been noted that some TOC forms completed as referred by the BHP have not been received by MCPs. BHP following up with providers to reiterate process. MCPs provided feedback regarding the current issues they are seeing with the data and requested cumulative information be provided vs. the month-to-month spreadsheet that is being used.</p> <p>It was reported that BHP is looking to move from manual processes by using the EHR to assist with data accuracy and tracking as well as closed referral process. Will keep the workgroup updated and will continue manual use of the spreadsheet until no longer needed. Reports to be shared by the next quarterly meeting for review and discussion.</p>	<p>a. BHP to provide directory of LTC facilities within network.</p> <p>b. Reports to be shared by the next quarterly meeting for review and discussion.</p>



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7. Data Exchange/Interoperability a. Update on Optum Data Reports (MCP Access to the MCP-3 File)	a. BHP to add CPT codes to report for procedure code mapping; plan to have incorporated by Jan, 2026	N/A
8. Other/Additional Topics a. Tracking MOU Training Requirement b. CY2026 Quarterly Meetings <ul style="list-style-type: none">• March 19, 2026• June 18, 2026• September 17, 2026• December 17, 2026	a. BHP provided MOU training to BHP staff and providers to meet requirement to train within 60 days of MOU execution and have established a process for tracking. MCPs indicated they were reviewing their processes for meeting the requirement as well. b. N/A	N/A
Next Meeting: Thursday, January 15, 2025, 1PM		