

R. QUICK REFERENCE

PHONE DIRECTORY

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| ACCESS AND CRISIS LINE (ACL) | (888) 724-7240 |
| ACL FAX | (619) 641-6975 |
| COUNTY OF SAN DIEGO MHP ADMINISTRATION | (619) 563-2700 |
| Local Mental Health Director | (619) 563-2700 |
| Medical Director | (619) 563-2700 |
| Quality Management Unit – Program Manager | (619) 641-8802 |
| Serious Incident Reporting Line | (619) 641-8800 |
| QM FAX | (619) 236-1953 |
| QM Email | QIMatters.hhsa@sdcounty.ca.gov |
| PIT Unit– Program Manager | (619) 584-5015 |
| PIT Email | BHSQIPIT@sdcounty.ca.gov |
| MIS Unit– Program Manager | (619) 584-3004 |
| MIS Help Desk | (619) 584-5090 |
| MIS Help Desk Email: | |
| MH_MIS_SystemAdmin.HHSA@sdcounty.ca.gov | |
| Contract Administration Unit Manager | (619) 563-2733 |
| Claim Submission FAX | (619) 563-2730 |
| MHP Compliance Hotline | (866) 549-0004 |
| MAA Coordinator | (619) 563-2700 |
| Mental Health Billing Unit | (619) 338-2612 |
| FAX | (858) 467-9682 |
| Email | mhbillingunit.hhsa@sdcounty.ca.gov |
| County Health Information Management Dept. (HIMD) | (619) 692-5700 Option #3 (Medical Record Requests) |

OPTUM (ADMINISTRATIVE SERVICES ORGANIZATION)

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| Provider Line | (800) 798-2254 Option #7 |
| Optum Administrative Services for MHP | (619) 641-6800 |
| Admin FAX | (619) 641-6801 |
| Cerner Assistance - Optum Support Desk | (800) 834-3792 |
| Clinical-Access and Crisis Line | (619) 641-6802 |
| TDD/TTY | (619) 641-6992 |

CLIENT ADVOCACY ORGANIZATIONS

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| Consumer Center for Health Education and Advocacy | (877) 734-3258 |
| JFS Patient Advocacy Program | (800) 479-2233 |

AMERICAN SIGN LANGUAGE (ASL) INTERPRETER SERVICES

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| Deaf Community Services | (619)398-2441 |
| Videophone | (619) 550-3436 |
| Interpreter's Unlimited | (858) 451-7490 |

INTERNET RESOURCES

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| County of San Diego | www.sdcounty.ca.gov |
| Optum | www.optumsandiego.com |
| California Board of Behavioral Sciences | www.bbs.ca.gov |
| California Board of Psychology | www.psychology.ca.gov |
| California Code of Regulations | www.calregs.com |
| California Department of Health Care Services | www.dhcs.ca.gov |
| California Medi-Cal Website | www.medi-cal.ca.gov |
| County Behavioral Health Directors Association of California | www.cbhda.org |
| California Welfare & Institutions Code | leginfo.legislature.ca.gov/faces/codes.xhtml |
| Center for Medicare and Medicaid Services | www.cms.hhs.gov |
| Community Health Improvement Partners | www.sdchip.org |
| Disability Benefits 101 | www.disabilitybenefits101.org |
| 211 San Diego (Social Services Database) | www.211sandiego.org |
| Intentional Caregiver Website | www.intentionalcaregiver.com |
| Psychiatric Rehabilitation Association | www.psychrehabassociation.org |
| Joint Commission on Accreditation of Healthcare Organizations | www.jointcommission.org |
| National Institute of Mental Health (NIMH) | www.nimh.nih.gov |
| Network of Care | www.networkofcare.org |
| Office of Inspector General Exclusion List | www.oig.hhs.gov |
| GSA Excluded Parties Listing System (debarment) | www.gsa.gov |
| Social Security Online | www.socialsecurity.gov or www.ssa.gov |
| Ticket to Work Program | www.yourtickettowork.com |
| Voter Registration Services – Secretary of State | www.sos.ca.gov/elections/elections_vr.htm Or (800) 345-VOTE |