

Substance Use Disorders

Unless explicitly stated in other portions of the newsletter, only the information in this section will apply to SUD programs.

County Continuing to Explore 1115 Waiver Opt-in

- The County is continuing to explore the fiscal implications of opting-in to the 1115 Waiver Drug Medi-Cal Organized Delivery System.
 - Research into proposed changes at the Federal level, and the impact on sustainability of expanded services, is part of this current process.
 - Information from other counties (both “opt-in” and those still deciding) is also under review.
 - Look for continued communications via meetings and this newsletter. As more information becomes available, it will be shared with all stakeholders.

42 CFR Part 2 Final Rule Implementation Delay

- Implementation of the recently released 42 CFR Part 2 Final Rule has been delayed by the Federal Government until at least March 20.
- QM is awaiting further information and will relay that as soon as it becomes available.

Upcoming SanWITS 3rd Quarterly Users Group Meeting on March 20, 2017

- New location: 3860 Calle Fortunada, San Diego, CA 92123
- Time: 9:00 a.m. - 12:00 p.m.
- Attendance: At least one representative from each facility is highly encouraged.

Reminder – SanWITS Annual Update Alerts have been activated

- The alerts are initiated for clients reaching 10.5 months of treatment.
- Annual Updates can be completed as early as 60 days before the 12-month anniversary date.
 - **Note:** Updates will be rejected if completed earlier than 60 days before the 12-month anniversary date.
- If you are not seeing these alerts, check with your SanWITS Administrator or contact the ADS Help Desk at ADS_Data.HHSA@sdcounty.ca.gov.
- Do not open a discharged client in order to do an annual update. It will be rejected by the state.

SanWITS and SSRS Trainings

- Trainings are offered twice a month – please contact the ADS help desk to schedule ADS_Data.HHSA@sdcounty.ca.gov.

Admission Records

- Admission records should be created the day the client’s treatment begins.
- Do not delete Admission records – they are sent to DHCS.

SDSU’s Experimental Theatre Shares “Living With Hope”

- The “Playwrights Project” is presenting two short plays exploring addiction and recovery.
- The shows are open to the public and free.
- Reservations are required (contact 858-384-2970 or write@playwrightsproject.org).
- Show times are **March 16-18 at 7:30 p.m.** or **March 19 at 2:00 p.m.**

Coming in April

- The Adult Children of Alcoholics/Dysfunctional Families (ACA) World Convention is coming to San Diego **April 20-23, 2017**.
- ACA is a 12-step fellowship of men and women in recovery from adverse childhood experiences (ACEs).
- The website for the convention is www.acaworldconvention.org. General ACA program information can be found at www.adultchildren.org.

KNOWLEDGE SHARING

DSM-5 Rollout in CCBH

- BHS QI is awaiting direction from the State regarding the proposed rollout of DSM-5 within CCBH.
- At this time, the rollout of DSM-5 is on hold until further notice.
- Please continue your current process for diagnosing. We will provide updates as we receive them.

CCBH Service Entry, Place of Service

- Looking forward to April 2017, the Place of Service (POS) Indicator table descriptions will be updated.
- In addition, several new POS indicators will be added.
- A communication with details will be forthcoming.

Progress Note Re-Write

- Prior to launching the new progress notes in CCBH, QI will be conducting trainings and webinars.
- Keep an eye out for memo with additional information in the coming months.

Help Spread the Word!

- Pregnant women seeking alcohol or drug services have priority admission to SUD programs.
- Spread the word to the clients and their supports!
- Those interested, contact the ACL line at (888) 724-7240 for referral assistance.

Reminder: Timelines for Adult Outcome Measures

- Recovery Markers Questionnaire (RMQ) and the Illness Management and Recovery (IMR) are measures that are a part of initial and ongoing client assessment.
- These are to be completed at intake and every six months thereafter.
- Substance Abuse Treatment – Scale, Revised (SATS-R) is completed at admission and annually thereafter (only if substance use disorder is on client plan).

Interpreter Services

- The Department of Health Care Services (DHCS) requires providers to capture the use of interpreter services and in what language services are provided.
- Quality Management is working to get this data captured when the new Progress Note functionality is implemented in June 2017.
- Language and interpreter services will be tracked in CCBH beginning July 1, 2017.
- For contractors not entering information into CCBH, QI will be looking at alternative ways of collecting this data from programs.

Interim Folder for Day Treatment

- As of April 1, 2017, a new Interim Folder will be added to CCBH for Day Treatment doctors.
- This should be the folder doctors will select when creating a folder for holding psychiatry notes.

Optum Website Updates

Organizational Providers Public Documents

AODURM:

- Medical necessity Note
- Instruction QAR Initial Review Form
- SUDS Initial QAR Review Form
- SUDS Extension QAR Review Form

Beneficiary:

- Notice of Privacy Practices (Threshold Languages)
- Grievance and Appeal Brochure (threshold Languages)

Communications:

- QM Memo - 42 CFR Final Rule
- QM Memo - Updated QAR Forms

Forms:

- SIR Report of Findings

OPOH:

- Section D - Providing Specialty Mental Health Services
- Appendix D - A.D.21 - TBS Referral Form Fill
- Section J - Provider Contracting
- Appendix J - A.J.2 - DPC 203 Contractor
- Appendix J - A.J.3 - DPC 203 Mobile Devices
- Appendix J - A.J.4 - DPC 203 Mobile Devices Supplemental
- Appendix J - A.J.5 - DPC 203 Mobile Devices Exhibit C Pricing Sheet

References:

- MIS-25 Program Listing Report

UCRM:

- All current forms (see website for details)

Organizational Provider Secure Documents

AB109 TUOS:

- Total Units of Service Report January

ADC:

- Admissions Discharges and Census January

MUOS:

- Medi-Cal Units of Service October-16

Pathways MUOS:

- Pathways Medi-Cal Units of Service October-16

Pathways TUOS:

- Pathways Total Units of Service Report January

TUOS:

- Total Units of Service Report January

TUOS-SFC:

- Total Units of Service Report by SFC January

CCBH Secure Documents

Manuals:

- View Only Resource Packet
- Admin Data Entry Resource Packet

Psychotherapy – Family (SC 32)

- SC 32 is defined as, “psychotherapy conducted with **one** or more members of a family.”
- Both parents do not need to be present in order to qualify as psychotherapy – family.
- Client may or may not be present.

UCRM Update on Optum Website

- The UCRM tab on the Optum website has now been updated with all current forms. All old forms/duplicates have been removed.
- When searching for forms on the site, use an underscore instead of a space (Ex: diagnosis_form).
- If you cannot locate a form or need assistance, you can contact us at QI Matters.

OPOH Update

- Section J – Revision reflects changes to locations of forms for minor equipment disposal.
- These updates are posted on the Optum website under “Organizational Providers” under the “OPOH” tab.

Management Information System (MIS) Update

- Quality Improvement has approved specific client documents for capturing client signatures through the use of Signatures Pads in CCBH.
- Tip sheets will be available on the Optum website to assist with learning the functionality. **(Memo 3/3/2017)**

TRAININGS and EVENTS

All QM trainings are held at the 2-1-1 Connections Center at: **3860 Calle Fortunada, Suite 101, San Diego, CA 92123.**

- **Root Cause Analysis Training, April 13, 2017, 9:00 a.m. to 11:30 a.m.**
- **Adult Documentation Training, April 21, 2017, from 1:00 p.m. to 4:00 p.m.**
 - **Once the e-mail announcement is sent out**, please register at BHS-QITraining.HHSA@sdcounty.ca.gov.
 - If you cannot attend, cancel registration via email provided above to allow those on waitlist to attend.

Quality Improvement Partners (QIP) Meeting

- Focuses on systems integration, continuous quality improvement, and problem solving issues and trends in our system of care.
- Meeting should be attended by program managers or their designee. Legal entities are also welcome to send a Quality Improvement representative.
- Meeting is held on the **4th Tuesday** of the month from **2:30-4:30 p.m.** Next meeting is **March 28, 2017.**
- Look for an e-mail reminder (that includes a call-in number for a teleconferencing option).
Location: **3860 Calle Fortunada, Suite 101, San Diego, CA 92123.**

Annual QM Updates

- Save the Date for Tuesday, July 11, 2017.

**Now You're up to
the Minute!**



Is this information filtering down to your clinical and administrative staff?

Keep Staff Up to the Minute!

Send all personnel contact updates to QIMatters.hhsa@sdcounty.ca.gov