Q. QUICK REFERENCE Phone Directory

• BHS	BHS website homepage
• BHS Administration Phone	(619) 563-2700
• Quality Assurance Email	QIMatters.BHS@sdcounty.ca.gov
• Quality Assurance Fax	(619) 236-1953
• Serious Incident Reporting (SIR) Phone	(619) 584-3022
• Population Health Email	BHSpophealth.hhsa@sdcounty.ca.gov
• SmartCare Related Issues	BHS_EHRSupport.HHSA@sdcounty.ca.gov
• SanWITS Support Desk Email	BHS_EHRSupport.HHSA@sdcounty.ca.gov
• SUD Billing Unit Email	SUDBillingUnit.BHS@sdcounty.ca.gov
• BHS DMC-ODS System of Care	website
• BHS DMC-ODS Email	Info-DMC-ODS.HHSA@sdcounty.ca.gov
• Health Plan Administration	BHS-HPA.HHSA@sdcounty.ca.gov

Department of Health Care Service (DHCS)

- DHCS General Website
- DMC-ODS
- Drug Medi-Cal Special Terms and Conditions
- MH/SUD Behavioral Health Information Notices
- Perinatal Practice Guidelines 2025
- Adolescent SUD Best Practice Guide
- Department of Health Care Services Certification for Alcohol and Other Drug Programs
- DMC-ODS-Billing-Manual-v-4.0
- CalOMS
- DATAR California Outcomes Measurement System Treatment | DHCS

County of San Diego Resources

- County of San Diego General website
- County of San Diego General SanDiegoCounty.gov
- Covered California website
- Medi-Cal Enrollment website

Optum- Administrative Services Organization (ASO)

- Optum San Diego

Support Desk	(800) 834-3792
Provider Line	(800) 798-2254
Access and Crisis Line (ACL)	(800) 724-7240

RESOURCES

Member Advocacy Organizations

- Consumer Center for Health Education and Advocacy (877) 734-3258
- Jewish Family Services Patient Advocacy Program (800) 479-2233

American Sign Language (ASL) Interpreter Services

Providers are encouraged to avail of resources that their organization deems appropriate. These resources could include, but are not limited to:

- Deaf Community Services (619) 398-2441
- Videophone (619) 550-3436
- Interpreter's Unlimited (858) 451-7490

Member Services Database

- 211 San Diego
- County of San Diego Behavioral Health Services Provider Directory

Other Resources

- American Society of Addiction Medicine (ASAM)
- Substance Abuse and Mental Health Services Administration (SAMHSA)
- California Institute for Behavioral Health Solutions (CIBHS)
- California Consortium of Addiction Programs and Professionals (CCAPP)
- California Association of DUI Treatment Programs (CADTP)
- National Harm Reduction Coalition