

SUDPOH Summary of Changes – January 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents/Appendix	N/A	
Section A: Organized Delivery System	Updated Information	<ul style="list-style-type: none"> Updated link for “BHIN 23-001” to “24-001” [A.2]
Section B: Providing DMC Services	Added Information	<ul style="list-style-type: none"> Included Peer Support Services for services offered under section “Recovery Services” [B.14]
Section C: Prevention Services & Specialty Programs	N/A	
Section D: Practice Guidelines	Added Information	<ul style="list-style-type: none"> Added “In addition, all providers must follow clinical documentation standards as outlined in BHIN-23-068” [D.9]
Section E: Access to Service	N/A	
Section F: Compliance/ Confidentiality	N/A	
Section G: Beneficiary Rights	N/A	
Section H: Cultural Competence	N/A	
Section I: Quality Assurance	Updated and Removed Information	<ul style="list-style-type: none"> Updated information to align with the new Critical and Non-Critical Incidents Reporting, replacing the previous Serious Incidents Reporting [I.16-I.23]
Section J: Management Information Systems (MIS)	N/A	
Section K: Data Requirements	Added Information	<ul style="list-style-type: none"> Added “In Accordance with BHIN 24-020, Behavioral Health Plans (BHPs) are required to have a system in place for tracking and measuring timeliness of care. To align with the Department of Health Care Services (DHCS) documentation requirements recorded inquiries should be documented within three (3) business days of the request for services in the electronic health record, with the exception of emergent or urgent type which shall be completed within one (1) calendar day. Please refer to embedded links for step by step guide on documenting timely access to OTPs, How to Complete the DMC Opioid Timeliness Record - 2023 CalMHSA, Outpatient, and Residential treatment How to Complete the DMC Outpatient and Residential Timeliness Record - 2023 CalMHSA” [K.1]
Section L: Training	N/A	

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Section M: Staff Qualifications & Requirements	N/A	
Section N: Facility Licensing, Certification, & Other Requirements	N/A	
Section O: Provider Contracting	Updated Information	<ul style="list-style-type: none"> Replaced “Medical Record Review (MRR)” with “Quality Assurance Program Review (QAPR)” [O.11]
Section P: Funding Source Requirements	Updated Information	<ul style="list-style-type: none"> Added “for Cost Reimbursement payment type contracts”, “to assist in defining”. Added “Contract” and removed “Agreement” in two areas. Added “Template” [P.1] Replaced: "purposefully" with "intentionally", "reduce" with "less". Added "of the highest salary range" [P.2] Added "with the added information of the salary ranges", "of the highest salary range", "Contract", removed "Agreement", AAR is applicable to Cost Reimbursement payment type contracts only"[P.3] Added "Contract", removed "Agreement" three times on this page. Added "(under Cost Reimbursement type contracts only)" [P.4] Added "or Ancillary funding", removed "funds", added “part of procurement”, replaced "available" with "availability", replaced "maintain" with "keep", added "Contract" [P.5] Added "Contract", removed "Agreement", added link "BHS Technical Resource Library", added link "Financial Eligibility and Billing Manual (pdf) (optumsandiego.com)". Under Multiple Programs: replaced "Contracts" with "agreements". Added “payment type”, "to assist in defining", “invoicing”, "Caps F Fixed Price", "rate structure", "as listed", "Contract Exhibit", "or amendment", "rate as established". Removed “Fee for Service (FFS) Net Negotiated Rate (NNR)”, "expenditures", "or NNR", "or agreed", "Contract", "for discretionary variance", "or NNR set and the rate" [P.6] Replaced "reimbursable" with "invoice", "cost". Added "contracted", "multiplied by the units of service or the billing milestone completed", "Fixed Price", "Contract", " Fixed Price contract”, "payment". Removed "agreed", "NNR", "may be necessary for Fixed Rate contract depending on the Statement of Work”, "Agreement", “FFS contracts”, "property", "assets", "FFSNR" [P.7]

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		<ul style="list-style-type: none"> • Added "Behavioral Health Services Funding Source Requirements – Applicable to All Contract Payment Types (Contractor Instructions)". Replaced "agreement" with "contract" four times [P.8]
Section Q: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	