

## SUDPOH Summary of Changes – March 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
Cover Page	N/A	
Table of Contents/Appendix	N/A	
Section A: Organized Delivery System	N/A	
Section B: Providing DMC Services	N/A	
Section C: Prevention Services & Specialty Programs	Added and Removed Information	<ul style="list-style-type: none"> <li>• Pertinent information regarding TRCs from the sunseting Programs Service Children, Youth &amp; Families memo (01/18/2019) from Y Koening was incorporated into the SUDPOH to allow for increased clarity and guidance. This included guidance for TRCs to address times when staff cannot access TRC school sites [C.3]</li> <li>• A link to the memo on Optum was removed, as it will be sunseting [C.3]</li> </ul>
Section D: Practice Guidelines	Added Information	<ul style="list-style-type: none"> <li>• Added “all programs: AB 2081 – Disclosure Requirements for SUD Programs: Beginning January 1, 2025, licensed alcoholism or drug abuse recovery facilities and certified alcohol or drug programs must disclose their licensing/certification status on their websites and admission forms. This includes a link to the DHCS webpage listing facilities on probation or with revoked/suspended” under “Admission Policies, Procedures and Policies” section [D.1]</li> </ul>
Section E: Access to Service	N/A	
Section F: Compliance/ Confidentiality	Updated Information	<ul style="list-style-type: none"> <li>• The definition for PHI and some examples were added under “SUD Quality Assurance (QA) Responsibilities &amp; Confidentiality” section [F.3]</li> </ul>
Section G: Beneficiary Rights	Removed and Updated Information	<ul style="list-style-type: none"> <li>• Grievance resolution time changed from 60 days to 30 days, as reflected in the Integrated MH and DMC-ODS Member Handbook [G.4-G.5]</li> <li>• Removed language referencing 14-day extensions [G.5]</li> <li>• Removed appeal language referencing 14-day extensions [G.5-G.6]</li> <li>• Removed 14-day extension language from Expedited Appeals [G.7]</li> </ul>
Section H: Cultural Competence	N/A	
Section I: Quality Assurance	Added and Updated Information	<ul style="list-style-type: none"> <li>• Under “Post Service Post Payment (PSPP Reviews)” section, changed the word from approval to acknowledgement letter [I.14]</li> <li>• Added definition under “Critical Incident Categories for Medication Error” section [I.17]</li> </ul>

## SUDPOH Summary of Changes – March 2025

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
		<ul style="list-style-type: none"> <li>• Added definition for Non-Critical injury on site under “Non-Critical Incident Categories” section [I.17]</li> <li>• Added a bullet point for Critical Incidents related to an overdose by an opioid or alcohol under “Critical Incidents (formerly Level One)” section [I.19]</li> <li>• Added the definition and examples of PHI, along with need for Report of Findings for a Non-critical Incident by the program COR or Quality Assurance Unit under “Non-Critical Incident (formerly Level Two and Unusual Occurrence” section [I.20]</li> </ul>
Section J: Management Information Systems (MIS)	Removed and Updated Information	<ul style="list-style-type: none"> <li>• Updated SanWITS support desk to MIS support desk [J.1]</li> <li>• Removed references to MIS Support Desk phone and fax, as communication is solely through email [J.2-J.3]</li> </ul>
Section K: Data Requirements	N/A	
Section L: Training	Updated Information	<ul style="list-style-type: none"> <li>• Updated link to “CalMHSA Knowledge Base” [L.2]</li> </ul>
Section M: Staff Qualifications & Requirements	N/A	
Section N: Facility Licensing, Certification, & Other Requirements	Added Information	<ul style="list-style-type: none"> <li>• Added paragraph exploring disclosure requirements for SUD programs as described in AB 2081. This included hyperlinks to language for AB 2081 on DHCS memorandum and to the DHCS’s website listing facilities on probation or with suspended or revoked licenses/certifications [N.2]</li> </ul>
Section O: Provider Contracting	Updated Information	<ul style="list-style-type: none"> <li>• Updated link to “County of San Diego Behavioral Health Services Drug Medi-Cal Organizational Providers Billing Manual” [O.5, O.11, O.12]</li> </ul>
Section P: Funding Source Requirements	N/A	
Section Q: Quick Reference	N/A	
Appendix	N/A	
All Sections	N/A	