

## OPOH Summary of Changes – May 2026

SECTION	REVISION	WHAT HAS CHANGED (Section page number in parenthesis)
All Sections	05.14.26	<p><b>Please note that sections have been re-ordered to align the OPOH/SUDPOH and accommodate new planned sections.</b></p> <p><b>Changes described in the Summary of Changes may not be reflected on the Optum Website until the following week.</b></p> <p>Replaced “client”, “patient” and “beneficiary” with “member”</p>
Cover Page	N/A	
Table of Contents	05.14.26	Updated name changes
Section A: System of Care	05.14.26	Added behavioral health plan principles, philosophy, program goals and scope of services (A1-A2)
Section B: Providing Specialty Mental Health Services	05.14.26	Name Change only
Section C: Practice Guidelines	05.14.26	Name Change only
Section D: Compliance & Confidentiality	5.14.26	Added language to align with SUDPOH: <i>If a Contracted Program chooses to use the HHSA NPP , it must replace the HHSA logo and contact information with its own and should review the contents of the HHSA NPP to ensure it meets all applicable privacy requirements. (D6)</i>
Section E: Member Rights, Grievances, Appeals	5.14.26	Name Change only
Section F: Accessing Services	5.14.26	Name Change only
Section G: Quality Assurance	05.14.26	Name Change only
Section H: Cultural Competency	05.14.26	Name Change only
Section I: Staff Qualifications & Supervision	05.14.26	<p>Added back additional information to Professional Licensing Waiver Requirements on “How to Apply” (I15)</p> <p>Adjusted names of clinical trainees to align with DHCS billing manual (i.e. removed “Licensed” from “ Clinical Trainee”) (I11)</p> <p>Adjusted definitions of Provider Credentials to align with DHCS Billing Manual (I9-I13)</p>
Section J: Facility Requirements	05.14.26	Name Change only
Section K: Management Information System	05.14.26	Name Change only

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Section L: Data Requirements	05.14.26	Name Change only
Section M: BH Connect	05.14.26	Name Change only
Section N: MHSA & BHSA	05.14.26	Name Change only
Section O: Contracting	05.14.26	Name Change only
Section P: Fiscal & Billing	05.14.26	Name Change only
Section Q: Quick Reference	05.14.26	Name Change only
Appendix	N/A	