



LIVE WELL  
SAN DIEGO

# **SmartCare Service Entry Without a Progress Note (Admin Service Entry) Guide**

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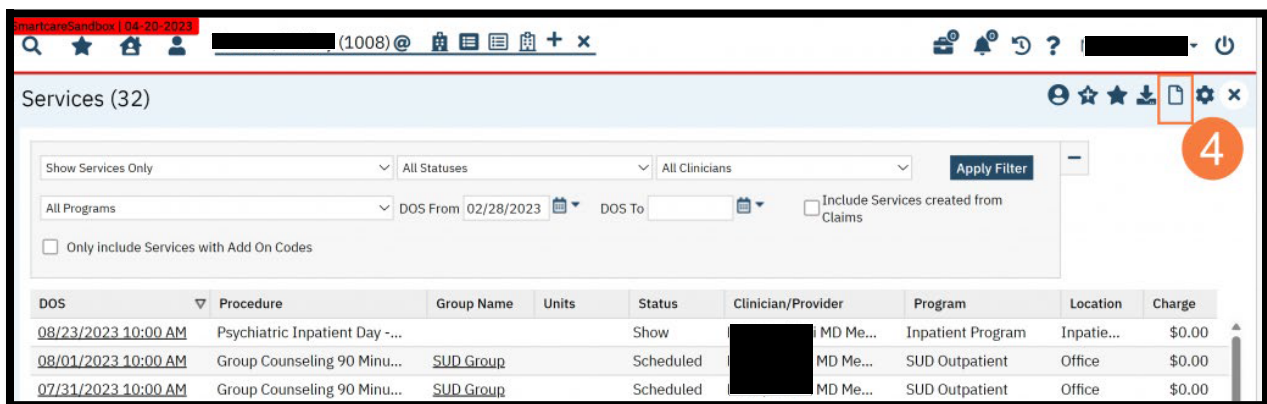
## Service Entry

This workflow is for staff to enter a service provided by another staff.

1. With a client open, **click the Search icon**.
2. **Type Services** into the search bar.
3. **Select Services (client)**.



4. **Click the New icon**. The Service Detail screen opens.



**Complete the Service Detail tab** with the required information:

5. **Click the Clinician Name field** and select the appropriate clinician. Note: this drives the program field and procedure field so it must be selected first.

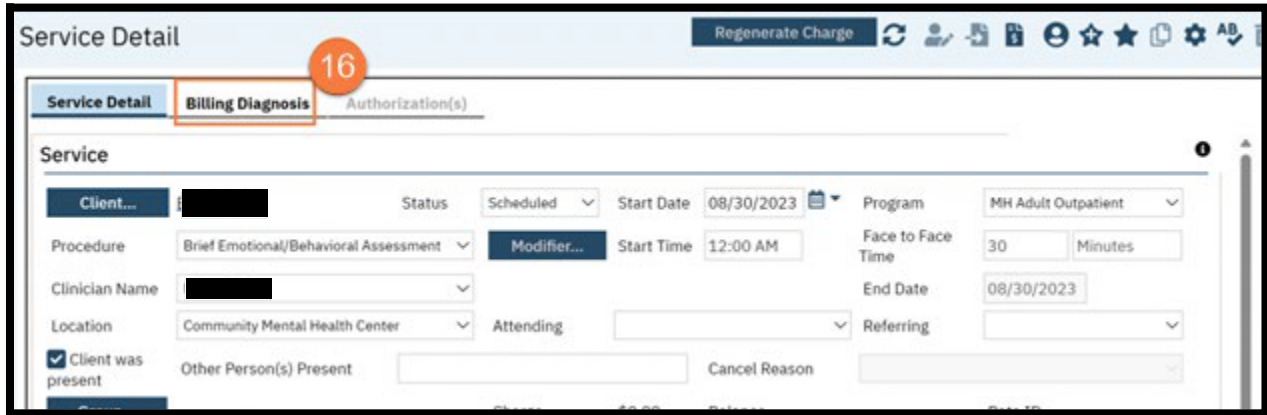
6. Click the **Status field** and select “**Show**”.
7. Click the **Program field** and select the appropriate option.
8. Click the **Procedure field** and select the appropriate option.
9. Click the **Location field** and select the appropriate option.
10. Select the **Start Date**, it will default to today’s date.
11. Click the **Mode of Delivery field** and select the appropriate option.
12. Enter a **Face to Face Time**.
13. Enter **Travel Time**.
14. Enter **Documentation Time**.
15. Enter **Evidence Based Practices**. Required for Mental Health programs, not required for SUD programs.

The screenshot shows the 'Service Detail' form with the following fields and values highlighted by numbered callouts:

- 6:** Status field set to 'Show'.
- 7:** Program field set to 'MH Adult Outpatient'.
- 8:** Procedure field set to 'Brief Emotional/Behavioral Assessment'.
- 9:** Location field set to 'Community Mental Health Center'.
- 10:** Start Date field set to '08/30/2023'.
- 11:** Mode Of Delivery field set to 'Face-to-face'.
- 12:** Face to Face Time field set to '30' minutes.
- 13:** Travel Time field (empty).
- 14:** Documentation Time field set to '15' minutes.
- 15:** Evidence Based Practices field (empty).

Other visible fields include: Client (redacted), Start Time (12:00 AM), End Date (08/30/2023), Referring (empty), Charge (\$0.00), Balance, Rate ID, and checkboxes for 'Billable', 'Do Not Complete', 'Override Charge Amount', 'Override Errors', and 'Interpreter Services Needed'.

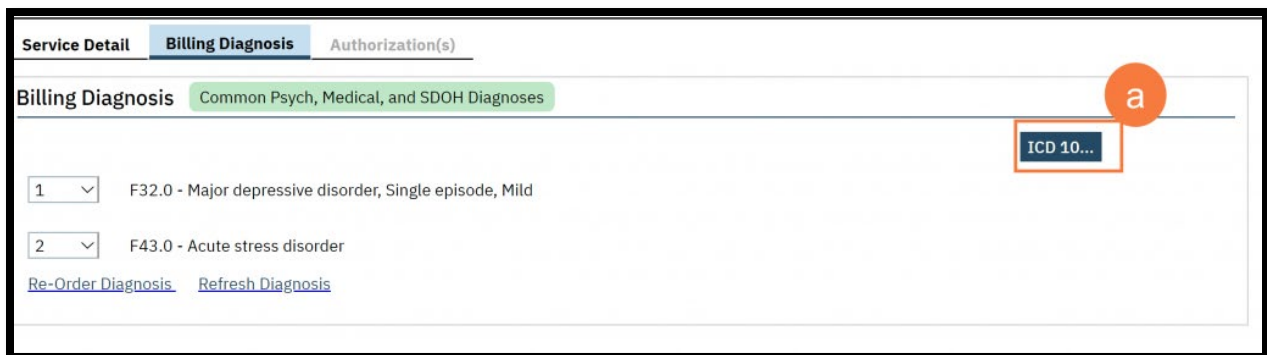
16. Click the Billing Diagnosis Tab.



17. If the client already has current Diagnosis Document on file, it will already be selected in the Billing Diagnosis section.



a. If you need to add a diagnosis, click the blue ICD 10 button.



b. In the pop-up window, enter the ICD code in the appropriate field or enter the description.

c. Click the appropriate radio button to select the diagnosis.

d. Scroll down and Click OK.

DSM 5/ICD 10	Billable	SNOMED	ICD/ DSM Description	SNOMED Description
F43.0*	Yes	10361001	Acute stress disorder	Exhaustion delirium (finding)
F43.0*	Yes	192037000	Acute stress disorder	Acute panic state due to acute stress reaction (disorder)
F43.0*	Yes	192038005	Acute stress disorder	Acute fugue state due to acute stress reaction (disorder)
F43.0*	Yes	192039002	Acute stress disorder	Acute stupor state due to acute stress reaction (disorder)

18. If needed, click the drop down to re-order the diagnoses.

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1 F32.0 - Major depressive disorder, Single episode, Mild

2 F43.0 - Acute stress disorder

[Re-Order Diagnosis](#) [Refresh Diagnosis](#)

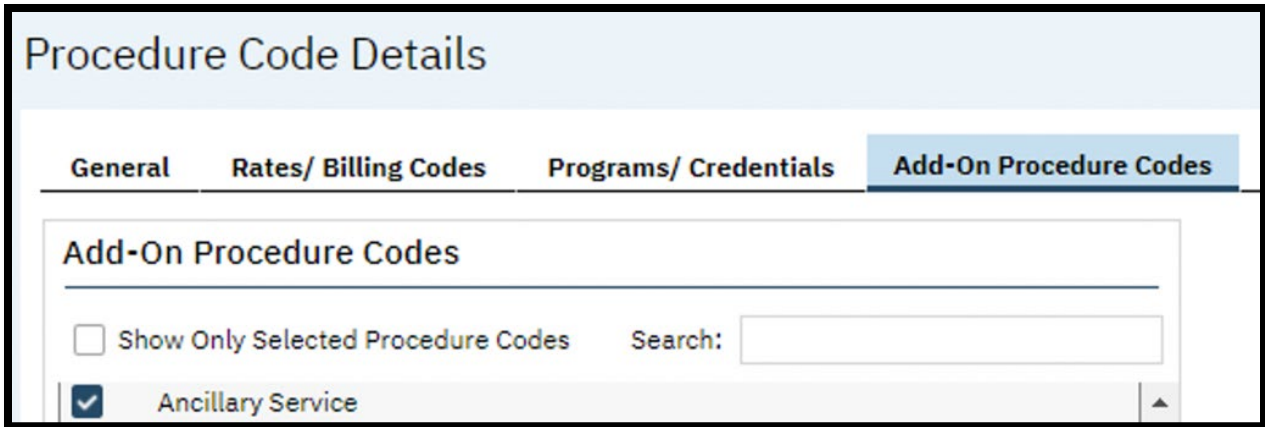
19. Click Save.

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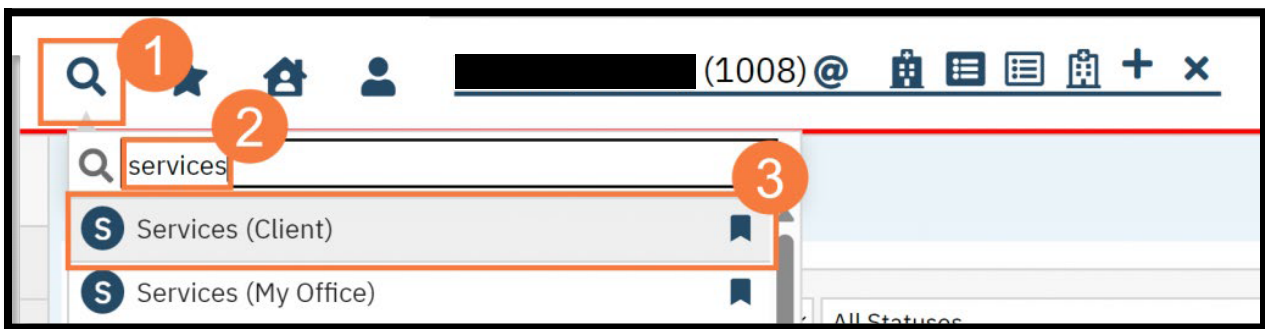
Save

## Add On Codes

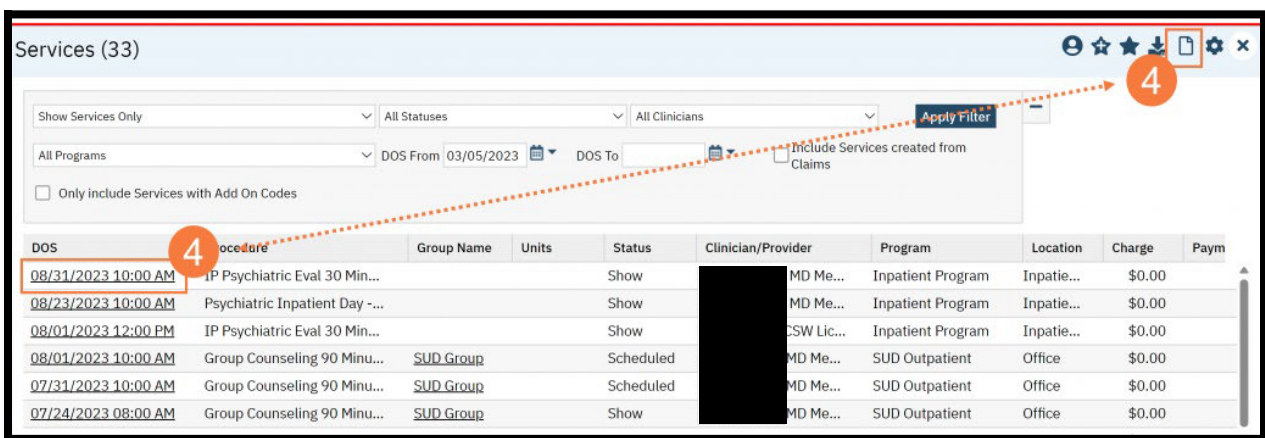
In order for a procedure to be used as either a manual or automatic add-on code while recording services, it needs to be setup in the Procedure/Rates record via the Add-On Procedure Codes tab.



1. With the client open, click the Search icon.
2. Type Services into the Search bar.
3. Click to select Services (client).



4. Either select an existing service or start a new one by clicking on the New icon.



5. On the Service Detail screen fill out the required fields, including the primary procedure.

6. Once the primary procedure has been selected, the Add-On Codes tab will be displayed; select the tab.
7. Using the dropdown menu, choose the add-on code and then complete the Start Time and Duration fields
8. Click Add.
9. Click. Save

Service Detail

Service Detail   Billing Diagnosis   **Add-On Codes**   Authorization(s)   Disposition

Add-On Codes

Select Add-On Codes  Start Time  Duration

Add-On Codes	Start Time	Duration
<input checked="" type="checkbox"/> Ancillary Service	11:03 AM	30.00 Minutes

The screenshot shows the 'Service Detail' interface with the 'Add-On Codes' tab selected. A red box and the number '6' highlight the 'Add-On Codes' tab. Below the tab, there are three input fields: 'Select Add-On Codes' (a dropdown menu), 'Start Time', and 'Duration'. A red box and the number '7' highlight the 'Select Add-On Codes' dropdown. To the right of these fields is a blue 'Add' button, highlighted with a red box and the number '8'. Below the input fields is a table with columns for 'Add-On Codes', 'Start Time', and 'Duration'. The table contains one row with a checked checkbox, 'Ancillary Service', '11:03 AM', and '30.00 Minutes'.