

Mitchell, Charlene R

From: Mitchell, Charlene R on behalf of sdu_Provider Services Help
Sent: Tuesday, August 13, 2019 2:57 PM
Subject: Optum TERM: Important Updates to TERM Provider Handbook

Dear TERM Provider:

The TERM Provider Handbook has been revised to include information on the new requirement for clinical outcome measures that went into effect July 1, 2019. A copy of the updated TERM Provider Handbook can be found on the Optum website at <https://www.optumsandiego.com/> (select TERM Providers, and then the Manuals tab). When reviewing the handbook, please pay close attention to the following:

- **Required Clinical Outcome Measures** (page 36): To improve the quality of services provided to children and families throughout San Diego County, effective July 1, 2019 standardized outcome measures are required to be administered to all youth ages 0-21 receiving publicly-funded mental health services. The handbook has been updated to include information about the required clinical outcome tools.

Optum TERM staff can be reached at (877) 824-8376, Option 1 for any questions about the updated handbook. Thank you for working with Optum in serving clients of the County of San Diego.

Respectfully,

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