



TERM Domestic Violence Victim Group FAQs

Who can I contact with specific questions or comments?

Dial 1-877-824-8376

Option 1: Clinical Support Team (Authorizations, referrals, and work product tracking)

Option 2: Claims Department (Billing, claims questions)

Option 3: Provider Services (Contracting questions)

Option 4: TERM Clinical Team (Clinical questions)

What do I need to do to be a TERM-approved Domestic Violence Victim Group provider?

Complete and submit the Domestic Violence Victim Group Clinician Specialty Requirements Form AND attend a DV Victim Group Provider orientation with TERM staff (to schedule one, call 877-824-8376, then select Option 4).

Where do I obtain the required 40-hour DV Victim Counselor training?

The trainings are provided by local Domestic Violence shelters.

How many sessions will be covered?

Group treatment authorizations will typically be for a 26 week authorization period. Re-authorization can be requested from the PSW based on clinical necessity.

What is the duration of the weekly group sessions?

1.5 hours.

Is there a standard group structure?

Groups can be closed or open and may range from a minimum of 3 members to a maximum of 12. Groups should be separated by gender.

Can non-CWS referred clients be included in the groups?

Yes. Non-CWS referred clients that are clinically appropriate for TERM DV Victim Groups can be included in the victims group.

Is there an attendance/no show policy?

Considering the variety of needs and obstacles in the client population, providers should address this issue as clinically appropriate. Providers should be transparent about their attendance policy in their informed consent forms and in conversation with clients and referring PSW's; however, providers may not bill clients for missed appointments.

How much documentation am I required to submit and how often? How do I access the forms?

The [Intake Assessment form](#) is due 30 days after authorization and a [Quarterly Progress Report](#) is due every 12 weeks thereafter. A Discharge Summary (via the [Quarterly Progress Report](#) form) should be submitted at time of discharge. For typical cases, 3 reports total will be submitted. The forms are accessible on the [Optum San Diego webpage](#) under the County Staff & Providers, section TERM providers, Group Standards tab.



Where can I access the assessment measures?

The Assessment Tools appendix offers resources for accessing the assessment measures. Click on the hyperlink for each assessment measure for more information.

What are the rates of compensation?

- Intake Session = \$20 per unit for Licensed providers and \$10 per unit for Interns, with a max of 3 units
- Group session = \$20
- Intake Assessment Report, Quarterly Progress Report and Discharge Summary = \$50 each, for a total of 3 that are reimbursable.

How do I submit claims for the group? What codes do I use?

The Health Insurance Claim Form will be submitted per the instructions on the form. The following codes apply to the DV Victim Groups:

Licensed Providers

- 90802V – Diagnostic Evaluation (or Intake)
- 90853V – Group Session
- 90889V – Submission of documentation, up to 3 (three) are reimbursable: One Intake Assessment and two Quarterly Progress Reports (one may be the Discharge Summary).

Interns

- 90802VI – Diagnostic Evaluation (or Intake)
- 90853VI – Group Session
- 90889VI – Submission of documentation, up to 3 (three) are reimbursable: One Intake Assessment and two Quarterly Progress Reports (one may be the Discharge Summary).

What will TERM oversight consist of?

TERM will conduct quality assurance reviews of Intake Assessment forms and Quarterly Progress Updates. TERM will also be conducting at least annual site monitoring of required documentation and observation of treatment groups. A copy of the On-Site Group Monitoring Audit Tool is located on the Optum website under the TERM Group Standards Tab.

Will I have to follow a group curriculum?

A list of group topics that need to be addressed in the course of treatment is provided on pages 20-22 of the TERM Domestic Violence Victim Group Psychotherapy Treatment Standards; additional topics may be determined by providers as clinically indicated.

If my practice is filling up or if I am going to take a leave of absence from my practice, may I choose to be unavailable for new TERM referrals?

Please make sure to notify Provider Services at 800-798-2254 option 7 when you are unavailable to accept new referrals. We can easily temporarily close your practice to new referrals. By temporarily making your practice unavailable to referrals, the PSWs will know not to send you new referrals and this will assist with ensuring timely access to care. Please remember to call us when you return from vacation or have more time to accept new clients. When you are ready to accept new referrals, we can quickly re-open your practice. When we re-open your practice, this informs the PSWs that you are once again available to accept their referrals.