



San Diego Public Sector

Dear TERM Provider:

Effective 9/1/21, the CWS provider fee schedule was updated to include CPT code 99368 for reimbursement of case management services provided to your CWS clients. Please see below for important information about how to receive reimbursement for case management services through CWS funds.

### ***What Will Be Reimbursed***

Reimbursement of one (1) 30-minute unit of CPT code 99368 per month per authorized client has been approved to assist providers with time spent on case management activities in support of CWS client care.

### ***How Will I Be Reimbursed***

Permanent Process for Authorizations Issued 10/1/21 and Forward: Starting 10/1/21, you will automatically be authorized for this service for each CWS funded initial and continuing therapy authorization as part of the authorization package for CWS funded cases as follows:

- **CWS Initial Therapy Authorization** (individual/conjoint/group therapy): One unit/month CPT code 99368 will be issued for the 6-month initial authorization period, for a total of 6 units (1 unit = 30 minutes)
- **CWS Continuing Therapy Authorization** (individual/conjoint/group therapy): One unit/month CPT code 99368 will be issued for the 3-month continuing authorization period, for a total of 3 units (1 unit = 30 minutes)

Interim Process for Authorizations Issued Before 10/1/21: For active authorizations issued prior to 10/1/21, you may bill for case management services for dates of service 9/1/21 through the authorization end date and will be reimbursed at the maximum frequency outlined above.

### ***What Services are Covered Under CPT Code 99638 on the CWS Fee Schedule***

Services that assist a client to access medical, educational, social, prevocational, vocational, rehabilitative, or other community services. The service activities include but are not limited to, communication, coordination, and referral; monitoring service delivery to ensure the client has access to services and the service delivery system; monitoring of the client's progress; placement services; and plan development. For purposes of CWS funded cases, examples of reimbursable case management services include coordination of care with the PSW and other professionals involved in the client's case.

### ***Medi-Cal Funded CWS Therapy***

Please note that the process outlined above does **not** impact Medi-Cal funded CWS therapy cases. The established process for requesting authorization and reimbursement of case management services for Medi-Cal beneficiaries is to note the request for authorization of case management services on your fax cover sheet when your treatment plan is submitted to Optum (including the number of units being requested).

Thank you,

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